

CONSULTÓRIOEINERGE: Online Mobility, Energy and Environment Centre in Oeiras - Portugal

<p>Keywords</p>	<p>Mobility Centre, <i>Consultório</i>, OEINERGE, Information</p>
<p>Main photos</p>	  <p>The screenshot shows the OEINERGE website interface. At the top, there is a green banner with the text "energia com mais ambiente". Below this, there is a navigation menu with buttons for "MOBILIDADE", "ENERGIA", "AMBIENTE", "HOME", "CIDADÃOS", and "CONTACTOS". The main content area features the OEINERGE logo and a text block titled "Mobilidade! Energia! Ambiente!". The text discusses the importance of mobility, energy, and environment for quality of life and provides information on how to use public transport, reduce energy and water waste, and use resources more efficiently. At the bottom of the screenshot, there are logos for "Intelligent Energy Europe" and "e-TREAM".</p>
<p>Objectives of the action</p>	<p>The objective of the project is to provide useful information and counselling to Oeiras County' citizens in the areas of mobility (focusing in public transport), energy efficiency and environmental behaviour.</p>
<p>Description of the action</p>	<p>OEINERGE – Oeiras' Energy and Environment Agency – developed an online service congregating all the information from transport operators in Oeiras, as well as taxi stand locations and parking management in the County. It also includes the main interfaces and connections to other destinations outside Oeiras. The main objective of the "Online Mobility, Energy and Environment Centre" is to provide a quick and easy access to everyone who works, lives or visits Oeiras, regarding the use of the public transports network, and the information for daily practices promoting energy efficiency and environmental behaviour. In order to reach its objectives, all the relevant transport operators were invited to join the project, as well as other municipal actors, and the Portuguese Environmental Agency, in a total of 11 participants. The real necessities of the citizens were assessed through inquiries. The project was developed under the framework of the e-TREAM project, from the EC's program Intelligent Energy for Europe.</p>
<p>Results /</p>	<p>The project gathered 400 inquiries, performed to the citizens, assessing the exact needs for information and counselling in mobility, energy and environment.</p>

<p>Achievements</p>	<p>The website has an average of 142 monthly visits, being the majority connected to the public transport use in the County. In terms of contacts and requests for assistance, the “mobility” component is responsible for 40% of the contacts.</p> <p style="text-align: center;">Contacts CONSULTÓRIOEINERGE</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Mobility / Public Transports</td> <td>43%</td> </tr> <tr> <td>Energy</td> <td>26%</td> </tr> <tr> <td>Used Cooking Oil Recycling</td> <td>21%</td> </tr> <tr> <td>Urban Waste Management</td> <td>5%</td> </tr> <tr> <td>Composting</td> <td>5%</td> </tr> </tbody> </table>	Category	Percentage	Mobility / Public Transports	43%	Energy	26%	Used Cooking Oil Recycling	21%	Urban Waste Management	5%	Composting	5%
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<p>Friendly advice for replication</p>	<p>Try to involve all relevant local actors, and guarantee the necessary regular contacts and human resources in order to check the consistency of the information provided, thus reducing the possibility of having out-of-date or inadequate information.</p>												
<p>Online information</p>	<p>CONSULTÓRIOEINERGE de Mobilidade, Energia e Ambiente (Portuguese): http://consultorio.oeinerge.pt/</p>												
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